

Andres Beyra

WEB DEVELOPER

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PROFILE

Pivoting over from technical support to software development, in order to follow my passion for technology. I am an inventive web developer known for architecting customer-facing products that deliver unique experiences while complying with internal coding standards and technical requirements. I'm also a clever provider of fresh assets to grow usership.

SKILLS

HTML, CSS, Document Object Model, JavaScript, React, Node.js, Terminal, Command Line, Express, MySQL, Agile Development, APIs, Web APIs, Axios, User Authentication, OAuth, Heroku, Github, Jest, DevOps

EXPERIENCE

IOS Advisor | Apple

JUL 2017 - 2020, REMOTE

- Translated technical information in clear terms to non-technical individuals to promote better understanding and troubleshooted issues with various devices using tools such as screenshare.
- Quickly triaged incoming calls and escalated calls when necessary to exceed quantitative metrics pertaining to customer satisfaction, customer retention, and inquiry volume.

Cell Phone Technician | Phone Surgeons

May 2016 - DEC 2016, MIAMI, FL

- Leveraged an understanding of technical hardware and smartphone systems to remove, fix, and replace components on devices such as LCD screens, home buttons, charging ports, cameras, and batteries.
- Specialized in repairing iPhones and frequently worked on other manufacturer models.

EDUCATION

BrainStation | Diploma Candidate, Web Development

JAN 2022 - APR 2022, MIAMI, FL

Udemy | The Complete 2022 Web Development Bootcamp

NOV 2021, REMOTE

Florida State University | Bachelors in International Affairs

AUG 2017 - DEC 2019, TALLAHASSEE, FL

- Emergency Management Certificate
- US National Intelligence Studies Certificate

PROJECTS

[Game of Thrones Quote Generator](#) | Co-Developer

FEB 2022

- Created a Game of Thrones quote generator web application using HTML, CSS, JavaScript, and Axios. Built with one other developer during a hackathon.

[To do list](#) | Lead coder

NOV 2021

- Created a to-do list web application that uses HTML, CSS, and JavaScript on the front-end and Node.js, Express, MongoDB, and Mongoose on the back-end.

[Newsletter](#) | Lead coder

NOV 2021

- Created a newsletter web application using HTML, CSS, and JavaScript on the front-end and Node.js and Express on the back-end. This application is integrated with the marketing automation platform Mailchimp.